

## **Appendix 5**

### **Response from Paul Branch, Darlington Borough Council CCTV & Security Control Centre Manager**

I've attached a document which I believe is a good reference to the requirements for the possible mandating of CCTV in taxis.

Rather than repeat what is in the document in my response - the main points that I believe should be highlighted for consideration are for the governance of the "scheme".

That the Authority will assume the role of the "system operator" and will have to draft and implement clear policies for the use of CCTV. The ICO's position is "that mandating CCTV the Council will usually be responsible for the purpose of the processing and defining how and when systems should be used and how data is processed"

Also special consideration should be made in reference to audio recording as most of this type of equipment is capable of, this requires strong justification due to it being more intrusive. I feel this should be identified in the policy or any supporting policy if CCTV is mandated.